



**WARRANTY POLICY  
FOR  
QUEENSGATE  
8500, 8520, 8560 & 8580 GENERAL CURRIE ROAD  
RICHMOND, B.C.  
EUROSTAR VINYL DOORS**

All products manufactured and distributed by Starline Architectural Windows Ltd., are warranted and represent and warrant the work in a scope and for a duration equivalent to the home warranty insurance required by the Homeowner Protection Act and the regulations thereto irrespective of whether such legislation is applicable to the work. The following standards of warranty coverage apply under the Homeowners Protection Act.

**A) Two (2) years for Labour and Materials:**

Warranty includes:

- material and labour defects that occur from normal use.
- includes all parts of the assembled window only.

From the date of substantial completion for replacement, repair of defective materials or workmanship, this warranty will not apply to:

- 1) Products which have not been installed in accordance with recommended procedure and good trade practices.
- 2) Products which have been damaged by other tradesmen or workers.
- 3) Products which have been damaged as a result of structural movement or structural settling.
- 4) Products which have been damaged as a result of cleaning by methods not recommended in the maintenance instruction accompanying this warranty.
- 5) Products which have been removed from the original installation location.
- 6) Products used outside of Canada or USA.

**B) Ten (10) years Extended Warranty on Sealed Insulating Glass:**

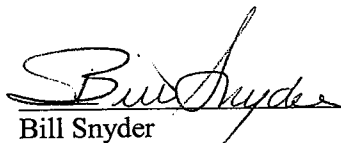
Insulating glass manufactured by Starline Architectural Windows Ltd., is warranted for a period of ten (10) years from the date of substantial completion. Starline will deliver, without charge, to the Starline warehouse nearest the installation, a comparable replacement for an insulating glass unit which develops, during the warranty period, any material visual obstruction between the interior glass surfaces. However, this warranty does not apply to these products under the following conditions:

- 1) Units used outside of Canada or USA.
- 2) Units which are broken.
- 3) Units used in ships, vehicles, commercial refrigeration, or in close proximity to swimming pools.

- 4) Units which have not been handled and installed in accordance with recommended procedures and good trade practices.
- 5) Units which have been subjected to stresses caused by local application of heat.
- 6) Units which have been subjected to stresses caused by structural movement or structural settling.
- 7) Units which have been installed in such a manner that adequate allowance has not been made for the expansion and contraction of the unit and its supporting structure.
- 8) Units to which a liquid set film or plastic film had been applied.
- 9) Units which have been removed from the originally installed location.
- 10) Replacement units, beyond the original ten (10) year period applying to the original unit.

C) Five (5) years Warranty on Envelope

Windows are warranted against any defect which could permit unintended water penetration such that it causes, or is likely to cause, material damage to the home. Starline Architectural Windows Ltd., will be responsible for the repair or replacement of that portion of the window which is determined to be defective and does not include any responsibility for replacement of other materials.



Bill Snyder  
Starline Architectural Windows Ltd.

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July 29, 2004